



Customer Relations

If your sight or hearing is severely impaired, you can obtain assistance in using the telephone by calling (940) 759-2251. We will direct you to information regarding readers or Braille as may be available or for the telephone number of the teletypewriter for the deaf at the Public Utility Commission (PUC).

If you have a physical disability or require care from others, Nortex encourages you to identify yourself to us, so that special action can be taken to inform you of your rights, and how we can assist you.

You may contact the PUC at (512) 936-7000 or (888) 782-8477; or you can visit their website at, <http://puc.texas.gov>; or e-mail them at customer@puc.texas.gov.

Nortex services are available by calling (940) 759-2251; by visiting our office located at 205 N Walnut St, Muenster, TX; by visiting our website www.nortex.com; or by e-mailing us at customerservice@nortex.com. Nortex strives to assist you and bring you the latest technology, while offering quality local service.